

<b>Position</b>	Personal Carer
<b>Date effective</b>	January 2018
<b>Conditions</b>	LCC Aged Care Services Enterprise Agreement 2013 Support Worker Entry Level / Level 1 / 2

**Who we are:**

Lutheran Services is a respected not-for-profit organisation providing services in the fields of aged care, disability, family support, youth support and chaplaincy in Queensland. Lutheran Services provides quality and contemporary support and accommodation for older people, youth and their families, people living with disability or mental illness, and families experiencing domestic violence and hardship.

**Our philosophy and vision**

Lutheran Services exists to serve. Delivering the best in service, care and accommodation while making a meaningful contribution to communities is at the core of what we do.

**Our values**

- Offering grace and hope
- Delivering faithful service
- Respecting the dignity of the people we serve
- Fostering a committed and innovative culture
- Securing a sustainable future

**Purpose of the role**

To provide optimal holistic personal care and support services to residents.

**Reporting relationships**

The Personal Care Assistant reports to the Care Manager and receives direction from the Registered and Enrolled Nurses.

**Qualifications/Experience**

- Certificate III in Aged Care or Equivalent
- Previous experience working in aged care (highly desirable)
- Written and verbal communication skills

**Legislative/policy requirements**

All employees must have a current National Police check and will be required to provide proof of working rights. The incumbent will be required to provide medical information relevant to this position by submitting to a pre-employment medical and be deemed fit by Lutheran Services Chief Medical Officer.

**Roles and responsibilities**

Within the policies established by Lutheran Services and working in collaboration with relevant managers and employees, the occupant of this position will:

- Provide direct care to residents in accordance with individual care plans;
- Collect and document data to assist with the formation of care plans and funding submissions;
- Modify practice to accommodate individuality of residents and involve them and their families in the delivery of care
- Communicate effectively with co-workers, residents and other stakeholders.

**NOTE:** This position statement is not intended to be all-inclusive. Employees may perform other related duties as negotiated to meet the ongoing needs of the organisation.