

<b>Position</b>	Support Worker (Casual)
<b>Date effective</b>	February 2018
<b>Conditions</b>	Social Community Home Care and Disability Services Industry Award 2010 Social and Community Services Employee

**Who we are:**

Lutheran Services is a respected not-for-profit organisation providing services in the fields of aged care, disability, family support, youth support and chaplaincy in Queensland. Lutheran Services provides quality and contemporary support and accommodation for older people, youth and their families, people living with disability or mental illness, and families experiencing domestic violence and hardship.

**Our philosophy and vision**

Lutheran Services exists to serve. Delivering the best in service, care and accommodation while making a meaningful contribution to communities is at the core of what we do.

**Our values**

- Offering grace and hope
- Delivering faithful service
- Respecting the dignity of the people we serve
- Fostering a committed and innovative culture
- Securing a sustainable future

**Purpose of the role**

To support and empower clients living with a disability and/or mental illness to live in the least restrictive environment, have access to the community and to live in the residence of their choice, while maintaining their quality of life and to become more independent through strengths based service delivery.

**Reporting relationships**

The Support Worker reports to the Team Leader.

**Qualifications/Experience***Essential*

- Relevant qualifications in Human Services
- Possess a current Australian Driver's License

*Desired*

- Experience supporting people with disability / mental illness
- First aide certificate

**Legislative/policy requirements**

All employees must have a current National Police check and will be required to provide proof of working rights. The incumbent will be required to provide medical information relevant to this position by submitting to a pre-employment medical and be deemed fit by Lutheran Services Chief Medical Officer.

**Roles and responsibilities**

Within the policies established by Lutheran Services and working in collaboration with relevant managers and employees, the occupant of this position will:

- Working casually across all of Graceville's six programs if required (three Mental Health programs and three Disability programs);
- Provide support (in conjunction with the Case Manger) to clients in the development, implementation and review of their individual future goals plan and individual support plan;
- Assist and support individuals to maintain their health and wellbeing (including supporting with personal care where required);
- Maintaining an environment that empowers service users and promotes positive behaviours, positive learning, skills development and independence;
- Actively developing, in conjunction with the Team Leader, continuous quality improvement systems and participate in providing quality service and supports;
- Communicating effectively with relevant stakeholders;
- Completing, maintaining and storing documentation in a confidential manner; and
- Undertake other duties as required to meet operational needs.

NOTE: This position statement is not intended to be all-inclusive. Employees may perform other related duties as negotiated to meet the ongoing needs of the organisation.