

<b>Position</b>	YMHADS (Youth, Mental Health and Disability Support) Mentor
<b>Date effective</b>	April 2018
<b>Conditions</b>	Social Community Home Care and Disability Services Industry Award 2010 Social and Community Services Employee Level 3

**Who we are:**

Lutheran Services is a respected not-for-profit organisation providing services in the fields of aged care, disability, family support, youth support and chaplaincy in Queensland. Lutheran Services provides quality and contemporary support and accommodation for older people, youth and their families, people living with disability or mental illness, and families experiencing domestic violence and hardship.

**Our philosophy and vision**

Lutheran Services exists to serve. Delivering the best in service, care and accommodation while making a meaningful contribution to communities is at the core of what we do.

**Our values**

- Offering grace and hope
- Delivering faithful service
- Respecting the dignity of the people we serve
- Fostering a committed and innovative culture
- Securing a sustainable future

**Purpose of Position**

To provide one-on-one mentoring and educational support to young people, giving them the opportunity to develop positive interpersonal relationships, increased social skills and independence.

**Operating Environment**

This position is located in Caboolture as part of Intercept Youth and Family Service of Lutheran Services, a well-established and respected organisation that provides industry leading services for seniors, young people, families, people with disabilities and mental health concerns.

**Reporting Relationships**

The YMHADS Mentor reports to the Team Leader – Education, Training and Development. This position has no direct or indirect reports.

**Qualifications/Experience**

Incumbent must hold relevant tertiary qualification in human service delivery and/or previous experience in a similar position. Excellent written and verbal communication is essential, as is the ability to work autonomously.

A current Australian drivers licence and Working with Children check (blue card) are required.

**Legislative/policy requirements**

All employees must have a current National Police check and will be required to provide proof of working rights. The incumbent will be required to provide medical information relevant to this position by submitting to a pre-employment medical and be deemed fit by Lutheran Services Chief Medical Officer.

**Roles and responsibilities**

Within the policies established by Lutheran Services and working in collaboration with relevant managers and employees, the occupant of this position will:

- Assess the needs of and provide support to young people referred to the service, in conjunction with referring agency;
- Provide mentoring support and serve as a positive role model;
- Undertake educational support to assist clients to remain in the school setting, where required;
- Organise activities that offer social and emotional support to clients;
- Maintain an environment that empowers clients and promotes positive behaviours, positive learning, skill development and independence.
- Provide flexible service provision that is client-centred and using an outreach model;
- Contribute to service planning including the development of work plans, evaluation of services provided and subsequent reporting;
- Maintain timely, appropriate case files as per Lutheran Services' recording policies.

**NOTE:** This position statement is not intended to be all-inclusive. Employees may perform other related duties as negotiated to meet the ongoing needs of the organisation.